

# LQpay POS APP – USER MANUAL

## PAX A920 / A920 Pro



## LQpay POS App on A920 device

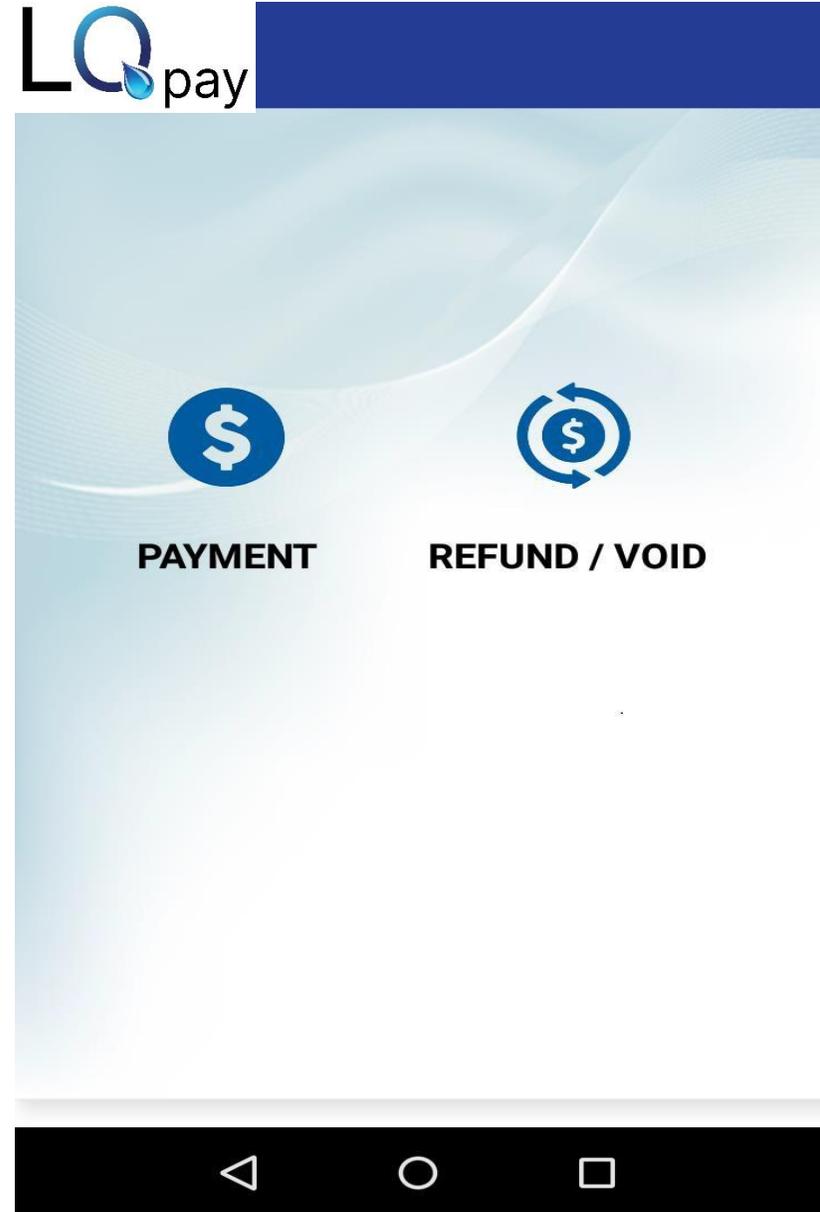
- Click on LQpay POS App.



Menu Screen

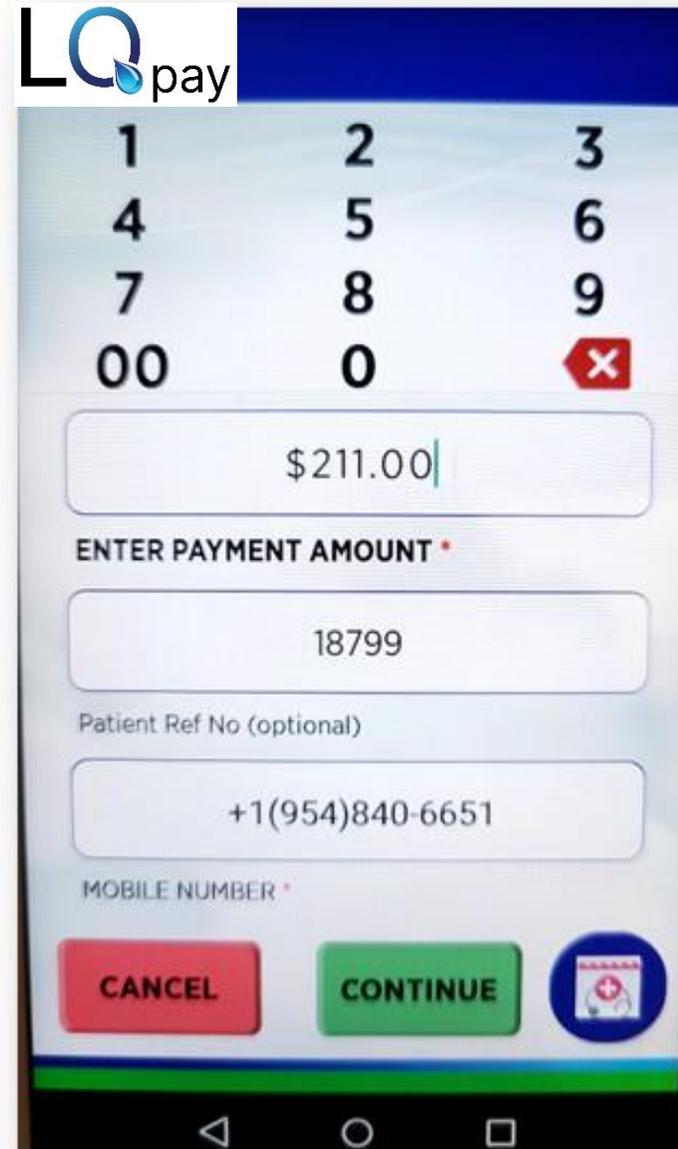
PAYMENT

REFUND/VOID



## Payment Screen

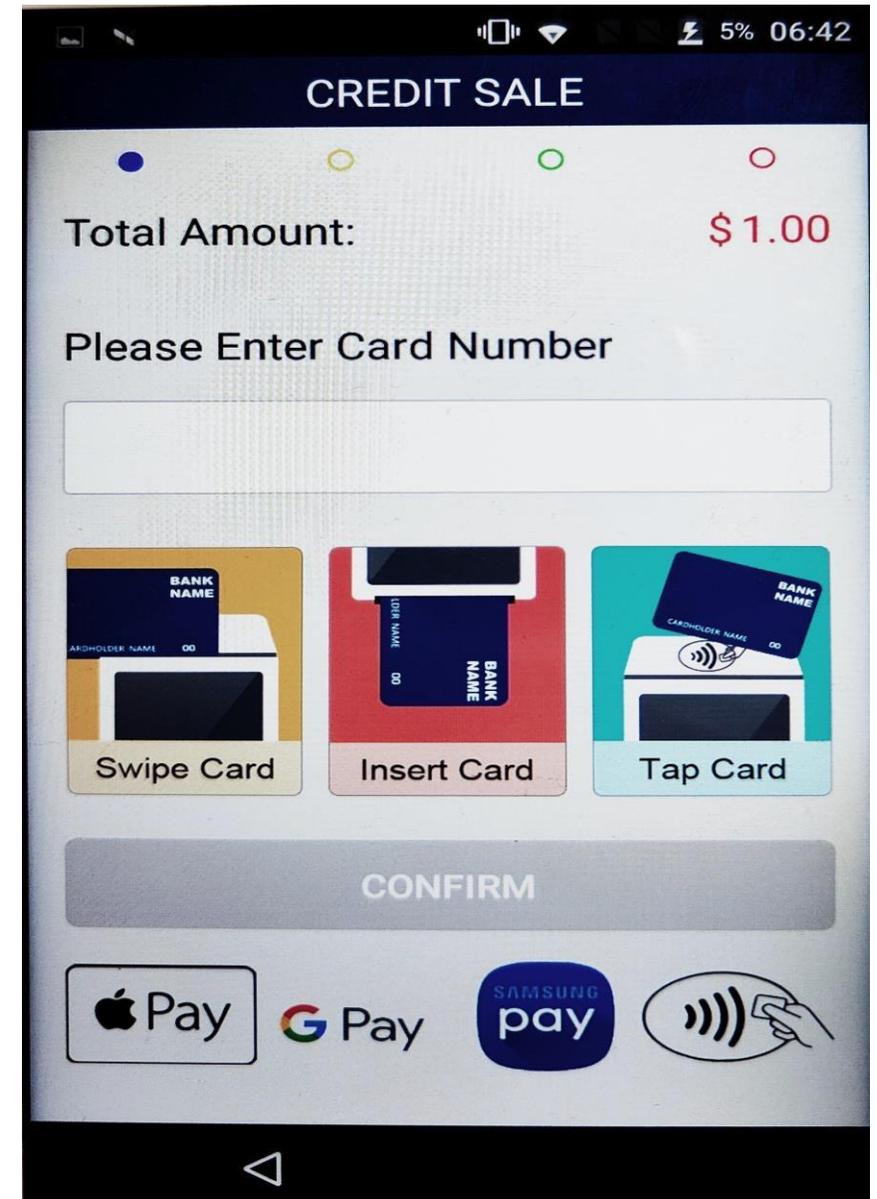
- Enter required patient details and click on Continue button.
- Note, if you have the "One-Click"/appointments calendar report enabled, list of patients will appear for selection prior to this screen.



The screenshot shows the LQ pay mobile application interface. At the top left is the LQ pay logo. Below it is a numeric keypad with digits 1-9, 00, and 0. The keypad is currently displaying the amount \$211.00. Below the keypad is a text input field containing the amount \$211.00. Below that is a label "ENTER PAYMENT AMOUNT \*". Below the label is another text input field containing the number 18799. Below that is a label "Patient Ref No (optional)". Below the label is a text input field containing the number +1(954)840-6651. Below that is a label "MOBILE NUMBER \*". At the bottom of the screen are three buttons: a red "CANCEL" button, a green "CONTINUE" button, and a blue circular button with a white medical cross icon. The bottom of the screen shows the Android navigation bar.

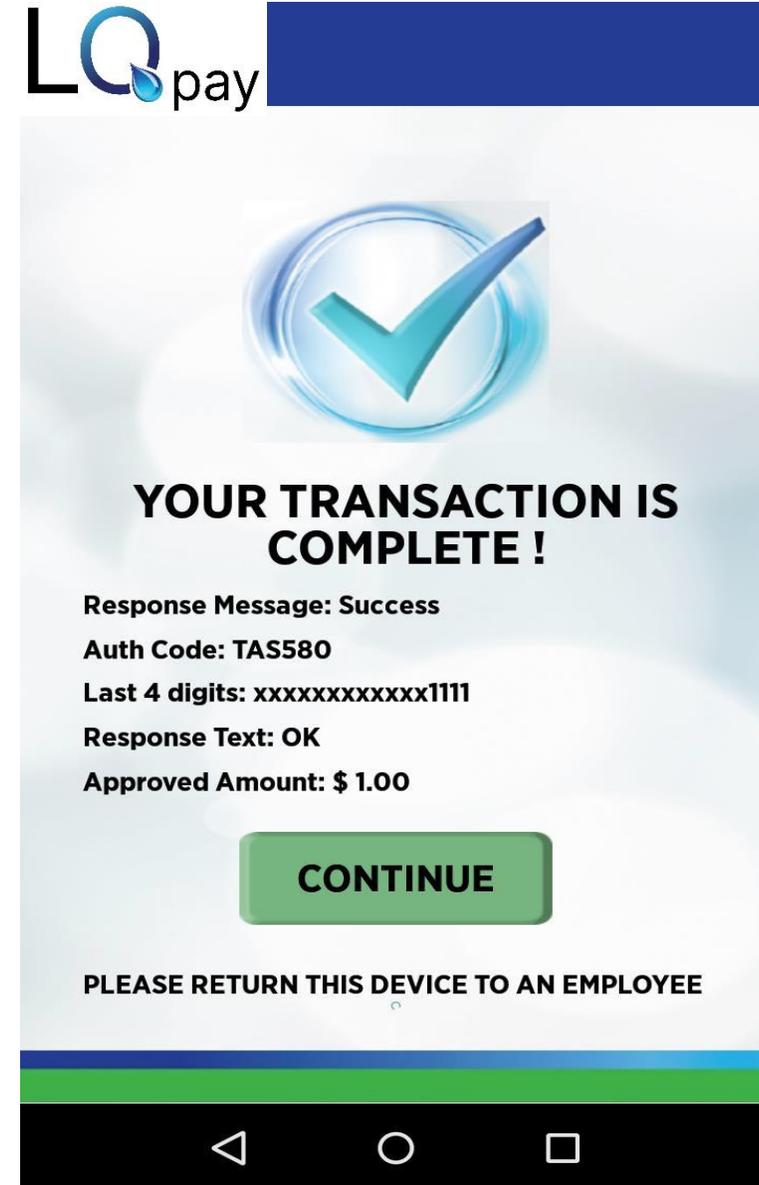
## Card Acceptance Screen

- Insert, tap, or swipe the card, or key-in the card details manually.



## Transaction Status Screen

- Transaction Status screen displays either Success, Declined or Failed.
- By clicking on continue button it redirects back to the Payment screen.



## Print Receipts

- Finally paper receipts can be printed as an option for the office and/or the patient.
- Note, the printing of paper receipts is optional by inserting the thermal receipt paper roll into the terminal.

Provider Copy

Dr Sales

1843 NE 26th Ave Fort Lauderdale  
FL 33305  
(954) 840-6651

08/08/2023 07:31:51  
Credit Sale

#Client Ref No 123  
Transaction #: 8  
Card Type: AMEX  
Account: 2036  
Entry Chip  
Amount: \$1.00  
Card Holder Name : RAVI/  
KALYAN

Issuer Response: AA  
Ref. Number: 808113159  
Auth Code: 848306  
Response: APPROVAL  
SN: 0820618395  
AID: A000000025010801  
TSI: E800  
ATC: 02B2  
APPLAB: AMERICAN EXPRESS

I AGREE TO PAY ABOVE TOTAL  
AMOUNT ACCORDING TO CARD  
ISSUER AGREEMENT (PROVIDER  
AGREEMENT IF CREDIT VOUCHER)

X \_\_\_\_\_

RAVI/KALYAN

\*\*\* THANK YOU \*\*\*

Patient Copy

Dr Sales

1843 NE 26th Ave Fort Lauderdale  
FL 33305  
(954) 840-6651

08/08/2023 07:31:51  
Credit Sale

#Client Ref No 123  
Transaction #: 8  
Card Type: AMEX  
Account: 2036  
Entry Chip  
Amount: \$1.00  
Card Holder Name : RAVI/  
KALYAN

Issuer Response: AA  
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SN: 0820618395  
AID: A000000025010801  
TSI: E800  
ATC: 02B2  
APPLAB: AMERICAN EXPRESS

RAVI/KALYAN

\*\*\* THANK YOU \*\*\*

## Search Screen for Refund

- Search the transactions based on the Card Holder Name, Last 4 digits of the card, Date or Transaction No.
- Users can also search without filter by directly clicking on search button based on the Date.

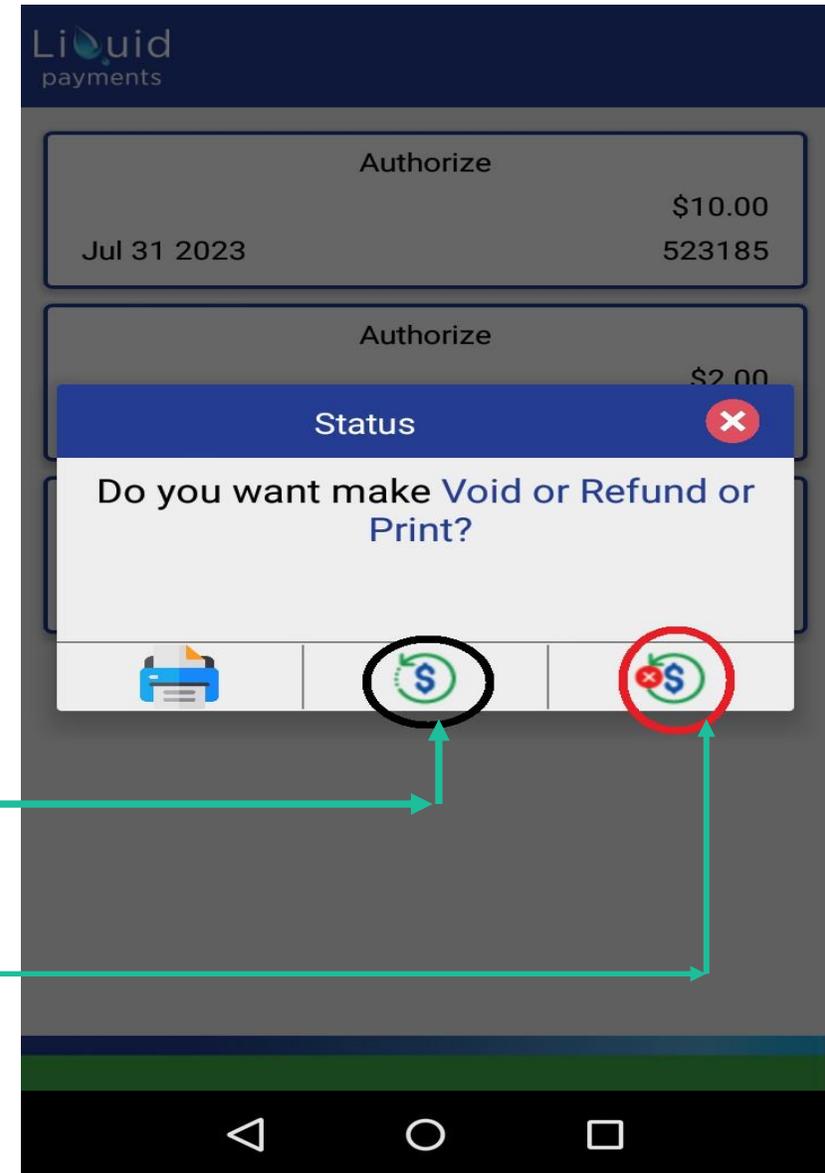
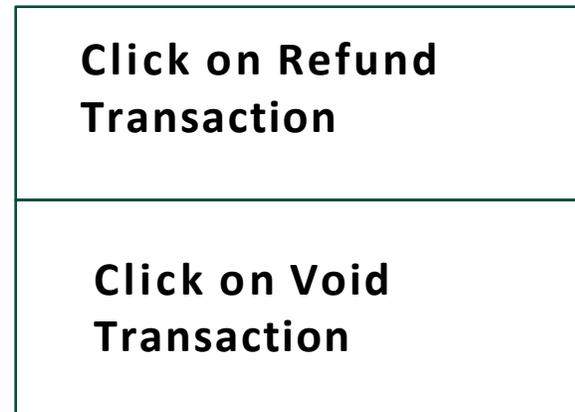
The screenshot shows the LQ pay mobile application interface for a refund search. At the top left is the LQ pay logo. The main area contains four stacked input fields with rounded corners and a light blue background. The first field is labeled 'CardHolder Name', the second 'Last 4 digits', the third contains the date '07-31-2023', and the fourth is labeled 'Transaction No'. Below these fields are two buttons: a red 'CANCEL' button and a green 'SEARCH' button. The bottom of the screen shows a dark blue header bar, a green bar, and a black Android navigation bar with back, home, and recent apps icons.

## Transaction report for Refund

- Once a user clicks on the search button, it redirects to the Transactions page where the list of transactions processed on the corresponding device will be displayed.
- After the desired transaction is selected, users will be prompted to choose Print, Refund or Void.

Date	Transaction Type	Amount	ID
Jul 31 2023	Authorize	\$10.00	523185
Jul 31 2023	Authorize	\$2.00	523180
Jul 31 2023	Authorize	\$1.25	523175

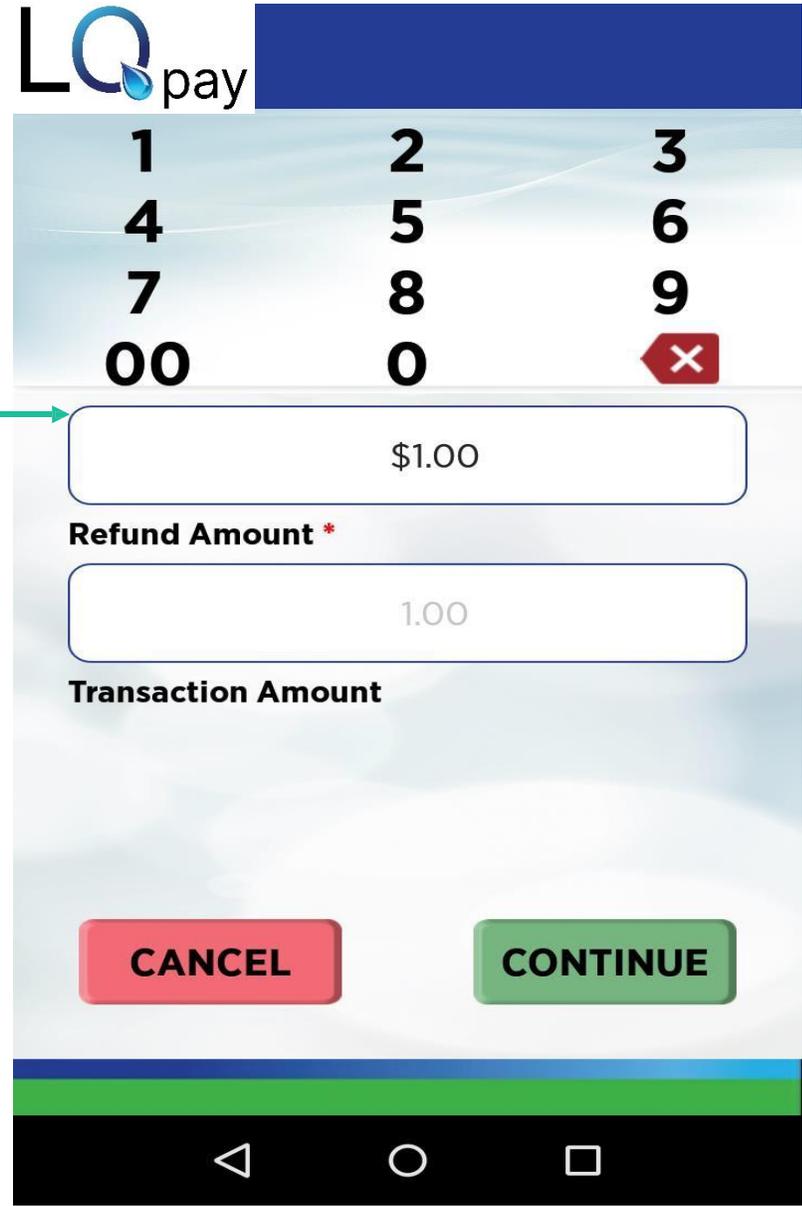
- Clicking Void cancels the payment. This option is only available for same-day transactions.
- Clicking Refund redirects the the user to Refund Screen.
- Clicking Print prints the transaction print receipt.



## Refund Screen

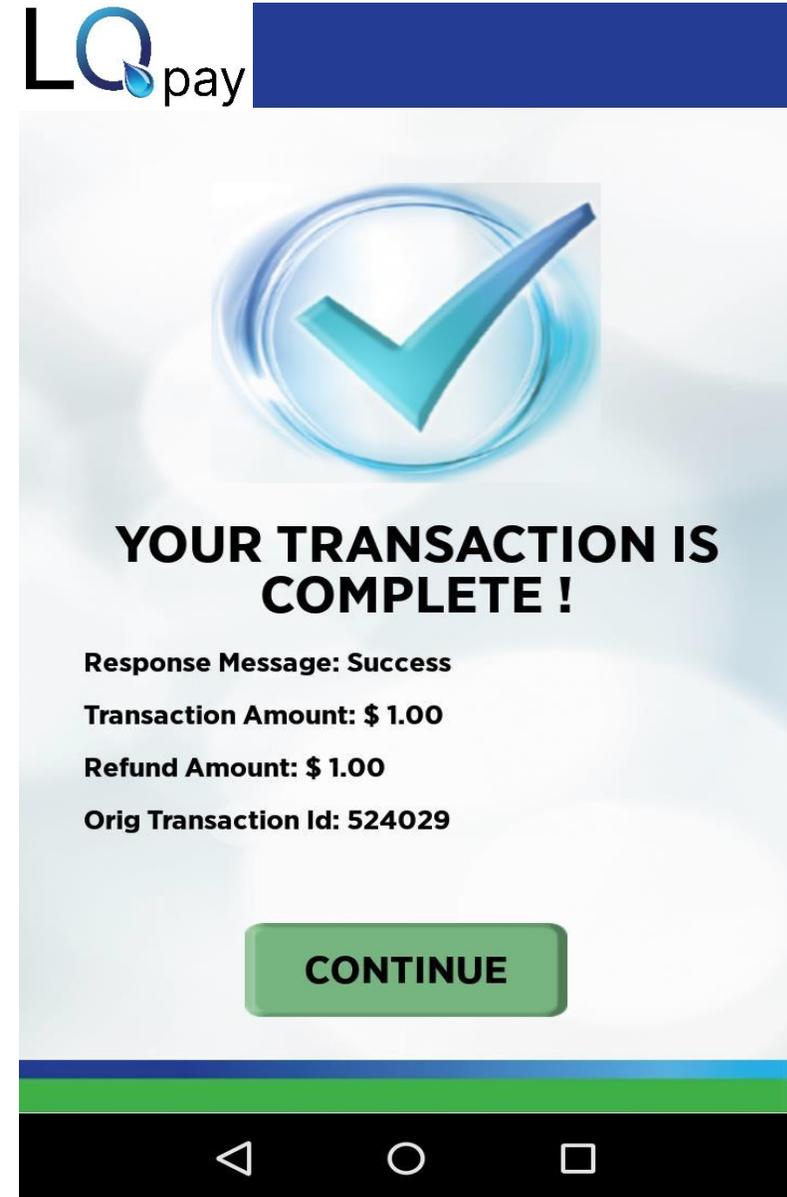
- For refunds, enter the Refund Amount, which should be less than or equal to the Transaction Amount.

Enter Refund Amount



## Refund Transaction Status Screen

- In the Transaction Status screen it will confirm whether the transaction Succeeded or Declined/Failed.





**HEALTHCARE PAYMENTS TECHNOLOGY**