

Welcome to Your New LinQ Device!

SETUP & INSTALLATION GUIDE

WHAT YOU WILL NEED TO GET STARTED

1

Ethernet Cable
Must stay connected

2

**Monitor, HDMI Cable,
Keyboard, Mouse***



*Once the LinQ setup is complete and the Practice Management System (PMS) installed, the monitor, HDMI cable, keyboard and mouse can be disconnected.



For specific questions regarding the LQpay payments technology platform, please contact:
contact@liquid-payments.com / 833. 572. 6682

For all other inquiries, please refer to the contact information on your device manufacturer sticker.

1. UNBOX AND INSPECT

Remove the LinQ unit and Power Adapter from the box.
Inspect for any visible physical damage or missing components.

2. CONNECT TO YOUR NETWORK

Connect one end of the Ethernet cable to the **LinQ's LAN Port** (not LAN2).

Connect the other end to an available LAN port on your Office's Main Network Switch or Internet Router.

Tip: Ensure the network port has internet access.

3. CONNECT MONITOR, KEYBOARD & MOUSE

Connect an **HDMI cable** from the LinQ device to your Monitor.

Connect your **Keyboard** and **Mouse** via USB ports.

4. CONNECT POWER

Plug the Power Adapter into the **LinQ's 12V Power Port**.

Connect the Power Adapter to an **AC Outlet**.

The LinQ **powers on automatically**, and the front power button will light up **blue**.

It is strongly recommended to plug the Power Adapter into a **Battery Backup/UPS**.

5. NETWORK VERIFICATION & VPN SETUP

Once the LinQ is online:

- It will automatically connect to the **LQpay Remote Server**.
- The LQpay Implementation Team will remotely install the **Open VPN client**.
- Follow any additional instructions they provide.

6. INSTALL PMS & ENDPOINT PROTECTION

Note: Skip this step if your PMS is fully Web Browser based.

After VPN connectivity is confirmed by LQpay

- **Install your Practice Management System (PMS) onto the**

LinQ device. (This can be done physically with peripherals or you/your IT Service Provider can do this remotely via an RDP session).

- Install your **Endpoint Protection/Antivirus**.
- Contact your IT Service Provider if you need assistance.

7. NOTIFY LQPAY

After installing the PMS:

- Email the LQpay Technical Implementation Manager at **implementation@lqpay.ai** to inform them the installation is complete.

IMPORTANT > Keep the LinQ unit powered on and always connected to your network.

The workstation and network remain fully owned and administered by the customer (you or your IT).

LQpay provides installation assistance for RPA bot only and not managed IT services.

Customer retains responsibility for:

- Adjusting System security configuration as per specifications by LQpay that are required for the RPA bot.
- Patch management and antivirus/EDR upkeep of LinQ unit
- User access control and regulatory compliance
- Ongoing maintenance of the endpoint within their environment

LQpay does not monitor, manage, or secure customer infrastructure except for the RPA bot functionality.

Any post-installation changes made by Customer are outside LQpay control and may impact the performance and availability of RPA bot.

This deployment does not create a managed service or transfer custodial responsibility.